

Onyx Pro Development

To implement our vision "Software Solutions with international standards and global presence" and to keep our commitment to continuous development in order to achieve our customers' objectives, the processes of Onyx Pro development have been done in accordance with several paths to serve the constant innovation of Onyx Pro software and their absolute trust in performance.

Research and Study:

- 1 For customers performance, handling of software and remarks
- 2 For new scientific and applied technology; as well as new devices of technologies
- 3 For innovated and new ideas; in addition check and test them.

The outputs of those studies and researches appear, for example, in the development of programming functions, the creation of new tools for software, overcoming shortcomings or faults that may appear in software, directing programmers and supporting them with recommendations, and training programs creation.

Versions Update:

This process is made through work plans for new modifications and additions after analyzing them well, testing their outputs, and applying them. OnyxPro usually offers a new version annually on average. Onyx Pro Software version updates are provided for:

- 1 Overcoming any fault appeared in the previous versions.
- 2 Adding new requirements to approved software by research and development team.
- 3 Adding requirements related to the market and new activities.

- 4 Making necessary updates in software environment and their methods of use.

Updates are in particular items and sometimes don't include all software, but in general they are important for customers. Between every two or three versions, we provide comprehensive version with software modules and their environment of use. The new versions will be sent to branches in order to provide them for customers to handle the new situation of software. Onyx Pro customers get these updates by the virtue of the contract for providing after-sale services.



Developers:

- 1 Participants in providing thoughts and information, orders and modifications, internal studies to test Onyx Pro software performance and environment, or external studies in the market, institutions of education and training, and with customers.
- 2 Technical supports engineers, implementation experts in all points of sales in the Middle East, who provide their recommendations for users to make use of Onyx Pro software as well as recommendations and proposals for programming team from their experience in various environments of customers.
- 3 Programmers team of the head office in Sana'a who execute plans of updates, continuous versions and new software; implement large projects plans for customers. This team comprise of researchers, innovators, programmers, analysts, testers, implementation leaders and technical references.

Development Mechanism:

- 1 Quality system defines all structures, procedures, models, details of Onyx Pro software development process, responsibilities, their trend from the beginning till the end. This is the regulatory and written procedure for work team.
- 2 YEMEN SOFT has developed CRM system specified for its organizational relations. CRM handles daily tasks details of work and development teams and required database for that. This is the executive mechanism for Onyx Pro development team to fulfill their daily tasks.
- 3 Work teams for projects implementation are formed according to every project level. Then they develop the project systems and complete tasks in the project site. This is development mechanism of Onyx Pro software meeting for the project defined objectives.

Onyx Pro Development Phases (Timeline):

